



Central Depository Services (India) Limited

Convenient # Dependable # Secure

COMMUNIQUE TO REGISTRAR & TRANSFER AGENTS

CDSL/OPS/RTA/SYSTM/2017/36

June 15, 2017

WINDOWS OPERATING SYSTEM FOR RTA OPERATION

Issuers/RTAs are advised to refer to our email dated May 15, 2017 regarding “**Cyber Security Related Matter**” and to the SMS sent to the compliance officer and contact person in this regard.

Issuers/RTAs are once again advised that PCs with Windows XP/Vista and Windows server 2003 operating system should not be used to access WebCDAS application, since Microsoft has stopped providing security patch updates or technical support for these operating systems. As a result security updates that patch vulnerabilities will not be available for such unsupported operating system.

Issuers/RTAs should isolate such PCs with unsupported operating systems from their network and migrate to a currently supported windows operating system – such as Windows 7.0 and above latest by **Friday, June 30, 2017**, so that Issuers/RTAs can receive regular security patch updates to protect the computers from malicious attacks.

A separate request form – **Annexure A** is attached with this communicate for re-generation of REL- ID activation code and/or removal of REL-ID device binding during operating system migration. Issuers/RTAs are requested to scan the Annexure and send it to helpdesk@cdslindia.com after entering the necessary information with compliance officer's signature with a subject line REL- ID.

Further, Issuers/RTAs are advised to note the requirements for Hardware and Software configuration as mentioned below for compliance:

- A. Details of Hardware / Software configuration, if an Issuer/RTAs wants to centralize reports and signature extraction on a single system or centralize only signature extraction process on Browser Based CDAS.**

Hardware Configuration: - Minimum Requirements

Intel Core i7

4 GB RAM

500 GB or higher capacity Hard Disk Drive

15" SVGA Color Monitor / TFT

AGP Display Card

104 keyboard



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Mouse

Serial / Parallel / USB ports

Network Card

Software:-SQL Server Standard Edition

Operating System: Windows 7.0 or above

Antivirus software (recommended – McAfee)

Acrobat Reader (Version 7 and above)

B. Details of Hardware / Software configuration if an Issuer/RTA wants to centralize only report download in Browser Based CDAS.

Hardware Configuration: - Minimum Requirements

Intel Core i5 and above

4 GB RAM

200 GB or higher capacity Hard Disk Drive

15" SVGA Color Monitor / TFT

AGP Display Card

104 keyboard

Mouse

Serial / Parallel / USB ports

Network Card

Software:-

Operating System: Windows 7.0 or above

Antivirus software (recommended – McAfee)

Acrobat Reader (Version 7 and above)

Recommended Browser :- Internet Explorer 9.0.0 or above

Queries regarding this communiqué may be addressed to **CDSL – Helpdesk** on (022) 2272-8642, 2272-8427, 2272-8624, 2272-8693, 2272-8639, 2272-8625, 2272-1261 or 2272-8663.

Emails may be sent to: helpdesk@cdslindia.com.

sd/-

Nayana Ovalekar
Chief Operating Officer



ANNEXURE - A

REQUEST FORM FOR REL-ID PURPOSE ONLY

SECTION - 1 (RE-GENERATION OF ACTIVATION CODE)

Dear Sir,

Since we do not remember the Answer of Secret Question or the Pin/Password, we wish to remove the device binding for the following user(s) from the REL-ID application. Therefore, we request you to kindly re-generate the activation code for the following login users:

DP ID: _____ DPNAME: _____

1. Login ID : _____
2. Login ID : _____
3. Login ID : _____
4. Login ID : _____

Thanking you,

(Compliance Officer)

SECTION - 2 (REMOVAL OF DEVICE BINDING)

Dear Sir,

We know/remember the Answer of the Secret Question & the Pin/Password but wish to remove the device binding **ONLY** for user(s) from the REL-ID application. Therefore, we request you to kindly remove the device binding for the following particulars declared:

DP ID: _____ DPNAME: _____

- | | |
|---------------------|-----------------|
| 1. Login ID : _____ | PC Name : _____ |
| 2. Login ID : _____ | PC Name : _____ |
| 3. Login ID : _____ | PC Name : _____ |
| 4. Login ID : _____ | PC Name : _____ |

In case if the PC Name is not known then kindly tick the below check box

☐ Delete all bindings for the Login ID(s) mentioned above

Thanking you,

(Compliance Officer)