



Central Depository Services (India) Limited

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COMMUNIQUE TO REGISTRAR & TRANSFER AGENTS

CDSL/OPS/RTA/GENRL/2026/125

April 28, 2026

REL-ID VERSION

As part of our continuous enhancement efforts, CDSL has successfully implemented two-factor authentication for users accessing depository applications via online platforms using the REL-ID solution since April 2016. The REL-ID client software has undergone several upgrades over time to enhance functionality and strengthen security.

We are pleased to announce the upcoming release of a new version of the REL-ID client software, known as the CDSLSecureApp program. The current version is 24.01.03, and the new version will be 25.02.04.

The new installable will be available for download after 9:00 PM on 01/05/2026. Kindly refer to the following communiqués for more details:

- CDSL/OPS/DP/SYSTM/2022/220 dated April 20, 2022
- CDSL/OPS/DP/SYSTM/2022/303 dated June 01, 2022
- CDSL/OPS/DP/GENRL/2024/719 dated November 28, 2024

Important Steps for Upgrade:

1. Upgrade Procedure:

- a) Open CDSLSecureapp.exe from the Desktop
- b) Navigate to Connection Profile & Proxy Settings and note down the existing configuration
- c) Uninstall the current CDSLSecure application from the Control Panel of the workstation.
- d) Install the new .exe file with Administrator privileges on the workstation, following the provided instructions
- e) After installation, verify that the settings match those noted in Step 2.

2. Link for Download: You can download the updated executable and upgrade procedure from our help page at the following link:

- Go to → <https://www.cdslindia.com/Footer/help.html>
- a) Click on REL - ID application Installer
- b) Once you click as per option a, new installer will get downloaded on your workstation.

3. Security Questions: It is crucial to remember the security question and its answer set by you within the REL-ID system. This information will be needed during the upgrade process. If you do not remember your security question, we strongly advise that you change it before proceeding with the upgrade.

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- 4. Email Verification:** Please ensure that you are aware of the email ID registered against your user profile in the CDAS system.

Queries regarding this communiqué may be addressed to: CDSL – Helpdesk Emails may be sent to: dpertasupport@cdslindia.com and connect through our IVR Number 022-62343333.

For and on behalf of
Central Depository Services (India) Limited

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Ashish Sawant
Asst. Vice President – Information technology

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