



Central Depository Services (India) Limited

Convenient + Dependable + Secure

COMMUNIQUE TO REGISTRAR & TRANSFER AGENTS

CDSL/OPS/RTA/HD/2024/5

January 11, 2024

GROUP EMAIL IDS FOR CDSL COMMUNICATION

RTAs are hereby informed that to enhance service levels and to manage email communications in a more structured and efficient manner, we are sharing list of group email ids of CDSL for quicker processing.

RTAs are requested to kindly make a note of the above and send their detailed requests accordingly. Kindly ensure to mention their RTA IDs along with contact details in emails sent as this shall help concerned teams to respond / contact sender in timely and structured manner.

Process wise List of Common Email ids:

Sr. No.	Queries Related to	Email ID
1	MICR / IFSC	micr@cdslindia.com
2	Easiest / DSC Mapping	easiadmin@cdslindia.com
3	Investor Grievance	complaints@cdslindia.com
4	Pan modification / Change of RTA / DP modification / Issuer Modification / ISIN Freeze-Unfreeze/ Benpos / Freeze for KRA, 6 KYC, PAN AADHAR Link	masters@cdslindia.com
5	Settlement	operations@cdslindia.com
6	Surveillance	surveillance@cdslindia.com
7	Cyber Security	dpinfosec@cdslindia.com
8	CAS (Consolidated Account Statement)	cas@cdslindia.com
9	Audit	audit@cdslindia.com
10	System Driven Disclosure	sdd@cdslindia.com
11	Corporate Action / IPO	caipo@cdslindia.com
12	Government Securities (G-SEC)	gsec@cdslindia.com
13	CDASWEB / RELID Application Reset of CDAS admin password /unlocking of RELID user & removal of Binding	helpdesk@cdslindia.com
14	Accounts	cdslar@cdslindia.com
15	Issuer Billing	issuerbilling@cdslindia.com
16	Issuer/Securities Admission	issueradmission@cdslindia.com
17	DP Admission	dpadmission@cdslindia.com
18	Legal	legalteam@cdslindia.com
19	Evoting	helpdesk.evoting@cdslindia.com



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Queries regarding this communiqué may be addressed to: helpdesk@cdslindia.com and the IVR number is 08069144800.

sd/-

Swapnil Gupte
Sr. Manager – Operations