



Central Depository Services (India) Limited

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COMMUNIQUE TO REGISTRARS AND TRANSFER AGENTS

CDSL/IG/RTA/GENRL/2024/175

October 07, 2024

UPDATES RELATING TO SCORES 2.0

Registrars and transfer agents (RTAs) are hereby informed that pursuant to SEBI PR No.06/2024 announcing launch of the new version of the SEBI Complaint Redressal System (SCORES 2.0) on April 01, 2024, RTAs are requested to review information available on their websites and other resources to ensure that the updated SCORES 2.0 domain name <https://scores.sebi.gov.in> is mentioned as against the old domain i.e., <https://www.scores.gov.in>. Additionally, the literature across various resources should be updated to align with the SCORES 2.0 procedure, replacing the old guidelines associated with the former SCORES. The mobile application link for SCORES 2.0 to be updated as under:

Android Application

<https://play.google.com/store/apps/details?id=com.sebi&hl=en>

IOS Application

<https://apps.apple.com/in/app/sebiscores/id6478849917>

RTAs are required to take note of the same and ensure compliance by carrying out the necessary changes at their end.

Queries regarding this communiqué may be addressed to: CDSL – Helpdesk Emails may be sent to: dprtasupport@cdslindia.com and connect through our IVR Number 022-62343333.

For and on behalf of
Central Depository Services (India) Limited

Sd/-

Latha Nair
Assistant Vice President – Audit, Inspection and Compliance