



Central Depository Services (India) Limited

Convenient Dependable Secure

COMMUNIQUÉ TO REGISTRAR & TRANSFER AGENTS

CDSL/OPS/RTA/SYSTEM/2022/183

October 18, 2022

REVISED TIMELINE FOR UPGRADATION OF REL-ID CLIENT

Issuer / RTAs are advised to refer to CDSL communicate no CDSL/OPS/RTA/SYSTEM/2022/87 dated April 20, 2022, regarding "Upgradation REL-ID client software at user end". Also refer to the reminder Communique no. CDSL/OPS/RTA/SYSTEM/2022/113 dated June 1, 2022, regarding the "Network configuration for upgradation of REL-ID client".

CDSL has also informed vide Communique no. CDSL/OPS/RTA/SYSTEM/2022/171 dated September 28, 2022, that due to technical reasons, the login through old REL-ID client will be available to the users **till October 20, 2022**.

The new REL-ID client will work with Windows 8 and above. But considering Windows 8 support which will end on January 10, 2023, CDSL informs to use windows 10 Operating system and above. As Windows 7 support ended on January 14, 2020, the new REL-ID will not support Windows 7 Operating System.

Now CDSL has extended the timeline to use the old REL-ID client **till October 31, 2022, only**. Hence, we request to upgrade REL-ID client on CDSL terminals at the Issuer / RTAs end on or before the mentioned timeline. Further please be informed that there shall be no extensions in this timeline.

Before Issuer / RTAs start installation activity request to refer all old Communiques regarding this subject line and recommend that existing WECDAS machines are updated with latest Operating systems for seamless migration of REL -ID.

Steps to Download new REL ID Application:

- 1) Copy URL in explorer do not click - <https://www.cdslindia.com/footer/help.html>
- 2) Click on option Windows Installer for REL - ID application New
- 3) Zip folder shall be downloaded with name CDSLSecureappInstaller_22.06.08-P1.zip
- 4) Unzip this folder following exe CDSLSecureappInstaller.exe shall be made available
- 5) Please copy this new exe on all the machines on which REL- ID is already installed.
- 6) Please uninstall the previous REL-ID client program from the terminal before installing the new REL-ID client program.



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Steps to install New REL ID application:

- 1) Please inform your network team to refer communicate 303 dated 01st June 2022 and whitelist the details in your firewall if needed.
- 2) Login to your system with user having administrator rights
- 3) Go to Control panel → programs and features select CDSLsecureapp.exe Right click and click on uninstall.
- 4) Click on new exe download and follow the prompts.
- 5) System if prompts please select valid connection profile, user to select internet or intranet option depending on your current network used.
- 6) Ensure in settings tab No Proxy option is ticked and then save the changes.

Queries regarding this communicate may be addressed to:

CDSL Helpdesk on telephone no.08069148800, and 2305-8693. Emails may be sent to: helpdesk@cdslindia.com with Subject as REL - ID Migration followed by **RTA ID**.

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