



Central Depository Services (India) Limited

Convenient Dependable Secure

COMMUNIQUE TO DEPOSITORY PARTICIPANTS

CDSL/OPS/RTA/SYSTEM/2022/171

September 28, 2022

TIMELINE FOR UPGRADATION OF REL-ID CLIENT

This with reference to our earlier communicate of the subject "Upgradation REL-ID client software at user end" (Ref. No. CDSL/OPS/RTA/SYSTEM/2022/87 dated April 20, 2022). Also, to the reminder communicate of the subject "Network configuration for upgradation of REL-ID client" (Ref. No. CDSL/OPS/RTA/SYSTEM/2022/113 dated June 1, 2022).

Due to technical reason, the login through old REL-ID client will be available to the users **till October 20, 2022**. Hence, we request to upgrade REL-ID client on all the CDSL terminals at the member end on or before the mentioned timeline.

As mentioned in the earlier communicates, please ensure that DNS (Name to IP) resolution for new URL is happening from the client desktop before new REL-ID client application installation. In case of any difficulties for the DNS resolution for new REL-ID client, we request the network support officials at DP end to refer our previous communicates and make necessary changes and call our Helpdesk team for basic checks. This is a prerequisite requirement to install and migrate to new REL-ID client environment.

The member who has multiple CDSL terminals at their end, can migrate to new REL-ID client from certain terminals. After using upgraded REL-ID client for few days, they can migrate New REL-ID client to all pending terminals in phase manner.

Queries regarding this communicate may be addressed to:

CDSL Helpdesk on telephone no.08069148800, and 2305-8693. Emails may be sent to: helpdesk@cdslindia.com.

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