



Central Depository Services (India) Limited

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COMMUNIQUE TO DEPOSITORY PARTICIPANTS

CDSL/OPS/DP/POLCY/5202

May 19, 2015

OPENING AND OPERATING OF DEMAT ACCOUNT BY VISUALLY CHALLENGED PERSONS

DPs are advised to note that SEBI vide its email dated April 30, 2015, has informed that SEBI is in receipt of a representation that visually challenged investors are facing problems in accessing securities market.

DPs are advised to ensure that all facilities including online facilities are offered to visually challenged persons without any discrimination and all possible assistance is provided to visually challenged persons for opening and operating demat accounts. DPs should accordingly note that there are no special restrictions for visually challenged person for opening and operating a demat account subject to compliance with requirements as applicable to any other investor.

DPs may refer to CDSL's Depository Participants (DP) Operating Instructions - **Account Opening - Chapter 2 – Operating Instructions no. 2.5** and **Settlements - Chapter 6 – Operating Instructions no. 6.6** regarding the procedure for opening a BO account of visually challenged persons and for execution of DIS by such persons.

DPs are advised to note the above and ensure compliance.

Queries regarding this communiqué may be addressed to:

☐ **CDSL – Helpdesk** on (022) 2272-8642, 2272-8427, 2272-8624, 2272-8693, 2272-8639, 2272-1261, or 2272-2075. Emails may be sent to: helpdesk@cdslindia.com.

sd/-

Nayana Ovalekar
Senior Vice President – Operations