



# Central Depository Services (India) Limited

Convenient # Dependable # Secure

## COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

CDSL/OPS/DP/SYSTEM/2021/80

February 22, 2021

### UPGRADATION REL-ID CLIENT SOFTWARE AT USER END

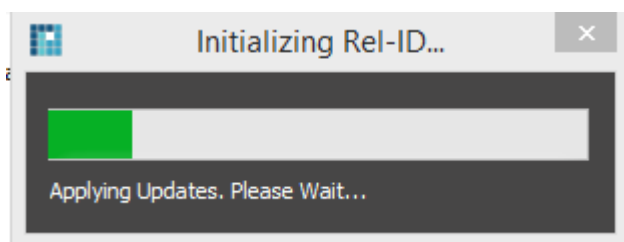
CDSL is using multi-factor authentication at log-in for all users that connect to depository application using online / internet facility (i.e. CDSL SecureApp) since April 2016. The last client software at user end was released in August 2018. Now for further enhancement of operation of authentication system, it has been decided to upgrade the CDSL SecureApp client software at user end.

The current version of CDSL SecureApp client software is 4.3.3.6. The upgraded version of CDSL SecureApp client software will be 4.3.3.11

Once the new REL-ID client is released from CDSL end, the following message will appear while the user is logging out from CDSL SecureApp.



User should click on “OK”, the new program will be installed and the user will get the message as shown below



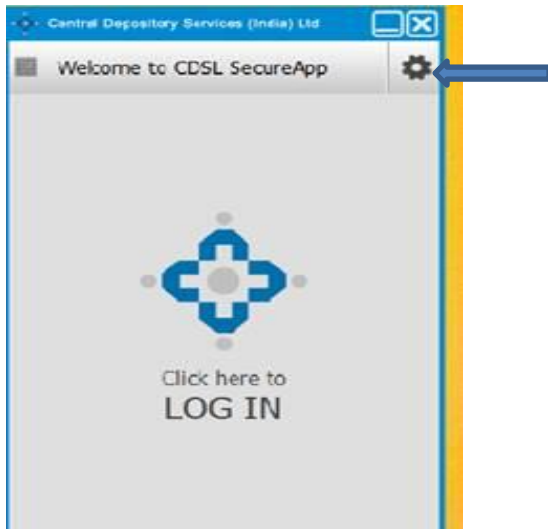


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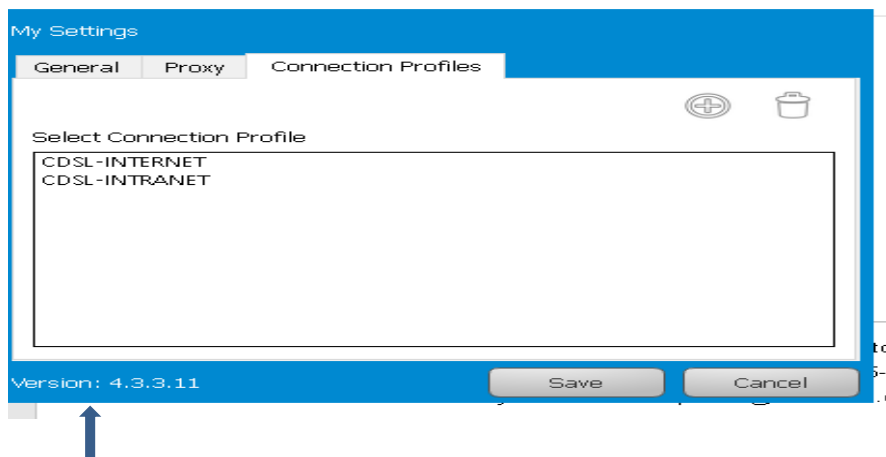
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Once the new client program has been installed, the user can run CDSL SecureApp client and check the client version by clicking the icon as shown below



Another window will appear as shown below where the CDSL SecureApp version should be shown as 4.3.3.11 after upgradation.



CDSL plans to release the new REL-ID client from coming Friday (i.e. 26th February 2021) onwards in batches.

**Note:** You are requested to check your current REL-ID version immediately as mentioned above. In case REL-ID version is older than the version 4.3.3.6, you are requested contact helpdesk immediately or send mail to [helpdesk@cdslindia.com](mailto:helpdesk@cdslindia.com). You must upgrade REL-ID client version to 4.3.3.6 before 26<sup>th</sup> February 2021.



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Queries regarding this communiqué may be addressed to CDSL – Helpdesk: on telephone numbers 2305-8639, 2305-8624, 2305-8663, 2305-8640.

Emails also can be sent to: [helpdesk@cdslindia.com](mailto:helpdesk@cdslindia.com)

**sd/-**

**Prithwjit Dinda**  
**Vice President – Information Technology**