



# Central Depository Services (India) Limited

Convenient ⊕ Dependable ⊕ Secure

## COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

CDSL/OPS/DP/GENRL/2021/446

October 04, 2021

### USING e-DIS (ELECTRONIC DELIVERY INSTRUCTIONS)

CDSL currently is allowing availing e-DIS (Electronic Delivery Instructions) facility to following type of account holders.

1. Sole Holder Resident Individual
2. Joint Holders (Subject to suitable undertaking is obtained by DP from account holders)
3. Minor through Guardian (Subject to suitable undertaking is obtained by DP from account holders)
4. Sole Holder Non-Resident Individual (Subject to suitable undertaking is obtained by DP from the account holder)

CDSL is pleased to inform its DPs that CDSL has decided to extend availing e-DIS facility with immediate effect to all type of investors including the client categories mentioned below:

1. Corporate Account
2. HUF Account
3. Registered Trust
4. Registered Society
5. Bank
6. Mutual Fund
7. Partnership Firm through the Partners
8. Unregistered Trust through the Trustees
9. Unregistered Societies through the Trustees

Above client categories will be allowed to use e-DIS facility subject to the DPs are registered for e-DIS facility. DPs should have suitable checks, measures in place, must take the onus and responsibility to ensure that the documents collected are in order as per guidelines mentioned in the CDSL bye laws, Operating Instructions, e-DIS Process Flow and e-DIS registration Form issued from time to time. Further, the authorized signatories; if more than one, would have to give a confirmation to the DP of agreeing to the usage of the Email ID and Mobile Number on which the authentication details including TPIN and OTP will be sent for authenticating the transactions (referred as e-mandate).



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The following checks and balances are required to be taken care during the processing of e-DIS transactions:

1. The investor is required to use the DP / Broker Portal to put through the request for sale
2. The information on the request for sale should flow to CDSL through an API and thereafter approved by the account holder through CDSL generated TPIN and OTP.
3. CDSL approves or rejects the request based on the TPIN and OTP entered by the demat account holder.
4. When the e-DIS transaction is entered in the CDSL system, the CDSL system checks for the corresponding approval received from the investor through e-mandate which is authenticated by investor itself for e-DIS transactions and is processed based on the availability of balances.
5. The transactions are earmarked immediately on entry of instructions, but balance is debited only after matching of the e-DIS transaction with corresponding UCC wise net delivery obligation received from the Clearing Corporation.
6. The basic checks of ensuring multiple e-signs are obtained where relevant documents depending on the type of account.

DPs are advised to take note of the same and ensure compliance.

Queries regarding this communiqué may be addressed to **CDSL – Helpdesk**: on telephone numbers (022) 2305-8624, 2305-8639, 2305-8642, 2305-8663, 2305-8640, 2300-2041 or 2300-2033. Emails may be sent to: [helpdesk@cdslindia.com](mailto:helpdesk@cdslindia.com).

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