



# Central Depository Services (India) Limited

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## COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

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CDSL/OPS/DP/POLCY/2020/522

December 04, 2020

### CONSOLIDATED ACCOUNT STATEMENT (CAS) LIST OF BOUNCED EMAIL BOIDS

DPs are advised to refer to communiqué no. CDSL/OPS/DP/POLCY/4816 dated November 14, 2014 enclosing SEBI circular no. CIR/MRD/DP/31/2014 dated November 12, 2014 regarding generation and dispatch of a Consolidated Account Statement (CAS) by depositories for investors having MF investments and holding demat accounts. Pursuant to the said circular, CDSL has been sending CAS to BOs to enable a single consolidated view of all his investments in mutual funds (MFs) in Statement of Account (SOA) form and securities held in demat form.

DPs may be aware that if CAS sent through email bounces then physical CAS is sent to the BO. To enable DPs to take corrective measures at their end, CDSL would be uploading such list of bounced Email IDs along with BOID in Billing Folder of the respective DP on a monthly basis. DPs are advised to contact their clients and get valid Email ID by obtaining duly signed account modification form or letter requesting for change in Email ID to capture valid Email ID in the respective demat accounts.

BOs registered with SMART facility may also update their valid Email ID from CDSL website using “Registration for Email Statement “ option under the following links:

1. By Login to – MyEasi (Applicable to registered Easi / Easiest users only)  
<https://web.cdslindia.com/easieasiest> under CAS  
OR
2. By Login to – CAS (Applicable to BOs registered for SMART facility)  
<https://www.cdslindia.com/cas/logincas.aspx>

DPs may inform their clients about the facility mentioned above for quicker update of valid Email ID.

The list of BOIDs where the CAS sent through email had bounced due to invalid Email IDs has been uploaded in Billing Folder of the DPs. The names of the uploaded files are:

- **BLNG<DPID>\_BOUNCEDEMAILCASBO\_JUL20.zip**
- **BLNG<DPID>\_BOUNCEDEMAILCASBO\_AUG20.zip**
- **BLNG<DPID>\_BOUNCEDEMAILCASBO\_SEP20.zip**
- **BLNG<DPID>\_BOUNCEDEMAILCASBO\_OCT20.zip**



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DPs are requested to initiate suitable corrective measures at their end.

Queries regarding this communiqué may be addressed to CDSL – Helpdesk: on telephone numbers (022) 2305-8624, 2305-8639, 2305-8642, 2305-8663, 2305-8640, 2300-2041 or 2300-2033. Emails may be sent to: [helpdesk@cdslindia.com](mailto:helpdesk@cdslindia.com).

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**Prashant Kokate**  
**Asst. Vice President – Operations**