



Central Depository Services (India) Limited

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COMMUNIQUÉ TO DEPOSITORY PARTICIPANTS

CDSL/OPS/DP/POLCY/2018/132

March 16, 2018

SEBI LETTER – FLASHING A LINK TO SCORES ON THE DASHBOARD OF DEMAT ACCOUNT

DPs are advised to note that SEBI vide its letter dated March 07, 2018 has informed that a study was conducted under the aegis of Quality Council of India (QCI) to understand some of the root causes of grievances / complaints on securities market related issues and it was suggested that intermediaries should provide a link to SCORES portal, within the demat account dashboard of clients to make it easier to lodge grievances

SEBI has directed that Depository Participants should note the same and ensure compliance w.e.f. July 01, 2018

Queries regarding this communiqué may be addressed to **CDSL – Helpdesk**: on telephone numbers (022) 2305-8624, 2305-8639, 2305-8642, 2305-8663, 2305-8640, 2300-2041 or 2300-2033. Emails may be sent to: helpdesk@cdslindia.com.

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Umesh Kambli
Asst. Vice President – Operations