Central Depository Services (India) Limited

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Convenient # Dependable # Secure
COMMUNIOUÉ TO REGISTRAR & TRANSFER AGENTS

CDSL/OPS/RTA/POLCY/2022/178

October 4, 2022

CYBER SECURITY ADVISORY

Issuer/RTAs are hereby informed that CDSL has observed that some of its members are using older version of Windows Operating System (OS) which is not supported or is near end of support from

Microsoft.

End of Life / support (EOL) (i.e., security updates and technical support from Microsoft) for Windows

7 has been already happened on January 14, 2020.

End of Life / support (EOL) (i.e., security updates and technical support from Microsoft) for Windows

8.1 will happen on January 10, 2023.

As these Microsoft OS versions are EOL / near EOL there is increased risk for malware and/or

ransomware infections since there will be no security patches or bug fixes released after end of

support by Microsoft. Also, these systems will no longer be compliant with any

regulations/guidelines.

Therefore, we suggest you upgrade immediately from Windows 7 to Windows 10, in case it is still in

use. We also suggest upgrading from Windows 8 to Windows 10 on or before 31st December 2022

to avoid any risk of malware and/or ransomware infections.

This is to ensure smooth access to CDSL systems from the members.

Queries regarding this communiqué may be sent to CDSL - Helpdesk through e-mail on

helpdesk@cdslindia.com or call us on 08069144800.

sd/-

Rajesh Nadkarni

Chief Information Security Officer

CDSL: your depository

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KEYWORD: SEBI